(ii) The information submitted to HCFA for review is accurate and complete and does not misrepresent any material fact.

§ 403.235 Review and certification of policies.

- (a) HCFA will review policies that the insuring organization voluntarily submits, except that HCFA will not review a policy issued in a State with an approved regulatory program under § 403.222.
- (b) If the requirements specified in §403.232 are met, HCFA will—
 - (1) Certify the policy; and
- (2) Authorize the insuring organization to display the emblem on the policy, as provided for in §403.231.
- (c) If HCFA certifies a policy, it will inform all State Commissioners and Superintendents of Insurance of that fact.

§ 403.239 Submittal of material to retain certification.

- (a) HCFA certification of a policy that continues to meet the standards will remain in effect, if the insuring organization files the following material with HCFA no later than the date specified in paragraph (b) or (c) of this section—
- (1) Any changes in the material, specified in §403.232(b), that was submitted for previous certification.
- (2) The loss ratio supporting data specified in §403.256(b).
- (3) A signed statement in which the president of the insuring organization, or a designee, attests that—
- (i) The policy continues to meet the requirements specified in §403.232(a); and
- (ii) The information submitted to HCFA for review is accurate and complete and does not misrepresent any material fact.
- (b) Except as specified in paragraph (c) of this section, the insuring organization must file the material with HCFA no later than June 30 of each year. The first time the insuring organization must file the material is no later than June 30 of the calendar year that follows the year in which HCFA—
 - (1) Certifies a new policy; or
- (2) Certifies a policy that lost certification as provided in § 403.245.

(c) If the loss ratio calculation period, used to calculate the expected loss ratio for the last actuarial certification submitted to HCFA, ends before the June 30 date of paragraph (b) of this section, the insuring organization must file the material with HCFA no later then the last day of that rate calculation period.

§ 403.245 Loss of certification.

- (a) A policy loses certification if—
- (1) The insuring organization withdraws the policy from the voluntary certification program; or
 - (2) HCFA determines that-
- (i) The policy fails to meet the requirements specified in §403.232(a); or
- (ii) The insuring organization has failed to meet the requirements for submittal of material specified in § 403.239.
- (b) If a policy loses its certification, HCFA will inform all State Commissioners and Superintendents of Insurance of that fact.
- (c) If a policy that displays the emblem, or that has been marketed as a certified policy without the emblem, loses certification, the insuring organization must notify each holder of the policy, or of a certificate issued under the policy, of that fact. The notice must be in writing and sent by the earlier of—
- (1) The date of the first regular premium notice after the date the policy loses its certification; or
- (2) 60 days after the date the policy loses its certification.

§ 403.248 Administrative review of HCFA determinations.

- (a) This section provides for administrative review if HCFA determines—
 - (1) Not to certify a policy; or
- (2) That a policy no longer meets the standards for certification.
- (b) If HCFA makes a determination specified in paragraph (a) of this section, it will send a notice to the insuring organization containing the following information:
- (1) That HCFA has made such a determination.
- (2) The reasons for the determina-

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- (3) That the insuring organization has 30 days from the date of the notice to—
- (i) Request, in writing, an administrative review of the HCFA determination: and
- (ii) Submit additional information to HCFA for review.
- (4) That, if the insuring organization requests an administrative review, HCFA will conduct the review, as provided for in paragraph (c) of this section.
- (5) That, in a case involving loss of certification, the HCFA determination will go into effect 30 days from the date of the notice, unless the insuring organization requests an administrative review. If the insuring organization requests an administrative review, the policy retains its certification until HCFA makes a final determination.
- (c) If the insuring organization requests an administrative review, HCFA will conduct the review as follows—
- (1) A HCFA official, not involved in the initial HCFA determination, will initiate and complete an administrative review within 90 days of the date of the notice provided for in paragraph (b) of this section.
 - (2) The official will consider-
- (i) The original material submitted to HCFA for review, as specified in §403.232(b) or §403.239(a); and
- (ii) Any additional information, that the insuring organization submits to HCFA
- (3) Within 15 days after the administrative review is completed, HCFA will inform the insuring organization in writing of the final decision, with an explanation of the final decision.
- (4) If the final decision is that a policy lose its certification, the loss of certification will go into effect 15 days after the date of HCFA's notice informing the insuring organization of the final decision.

VOLUNTARY CERTIFICATION PROGRAM: LOSS RATIO PROVISIONS

§ 403.250 Loss ratio calculations: General provisions.

- (a) *Basic formula*. The expected loss ratio is calculated by determining the ratio of benefits to premiums.
- (b) Calculations. The insuring organization must calculate loss ratios ac-

cording to the provisions of §§ 403.251, 403.253, and 403.254.

§ 403.251 Loss ratio date and time frame provisions.

- (a) *Initial calculation date* means the first date of the period that the insuring organization uses to calculate the policy's expected loss ratio.
- (1) The initial calculation date may be before, the same as, or after the date the insuring organization sends the policy to HCFA for review, except—
- (2) The initial calculation date must not be earlier than January 1 of the calendar year in which the policy is sent to HCFA.
- (b) Loss ratio calculation period means the period beginning with the initial calculation date and ending with the last day of the period for which the insuring organization calculates the policy's scale of premiums.
- (c) To calculate "present values", the insuring organization may ignore discounting (an actuarial procedure that provides for the impact of a variety of factors, such as lapse of policies) for loss ratio calculation periods not exceeding 12 months.

§ 403.253 Calculation of benefits.

- (a) *General provisions.* (1) Except as provided for in paragraph (a)(2) of this section, calculate the amount of "benefits" by—
- (i) Adding the present values on the initial calculation date of—
- (A) Expected incurred benefits in the loss ratio calculation period, to—
- (B) The total policy reserve at the last day of the loss ratio calculation period: and
- (ii) Subtracting the total policy reserve on the initial calculation date from the sum of these values.
- (2) To calculate the amount of "benefits" in the case of community or pool rated individual or group policies rerated on an annual basis, calculate the expected incurred benefits in the loss ratio calculation period.
- (b) Calculation of total policy reserve— (1) Option for calculation. The insuring organization must calculate "total policy reserve" according to the provisions of paragraph (b) (2) or (3) of this section.